

Serving
Medicare
beneficiaries
in five
Northern
California
counties



HICAP
is a direct
service of
PSA 2 Area
Agency on
Aging

HICAP Services

Health Insurance Counseling & Advocacy Program

What Is HICAP?

The Health Insurance Counseling and Advocacy Program (HICAP) is designed to provide an unbiased service to help seniors decide what is best for their individual healthcare needs.

All services are provided at no charge.

The PSA 2 AAA HICAP Service is a volunteer supported program which provides assistance with Medicare concerns and helps clarify health insurance and long-term care insurance issues, including Medicare Part D, the prescription drug program.

HICAP is not affiliated with any insurance company or agency; nor does it sell, endorse, or recommend any specific insurance.

HICAP services include community education.



Volunteers

The success of this program is achieved through responsible, energetic people who want to help others. Trained volunteers work as counselors to help the elderly. HICAP is an excellent way to become involved in your community. To learn more about becoming a part of this very special team, call 1-800-434-0222.

How Can HICAP Help You?

- Understand Medicare
- Compare private Medicare Supplemental Plans
- Explore long-term care insurance options
- Assist you in enrolling in Medicare Part D Drug Programs
- Learn about saving money on your prescriptions
- Clarify your rights as a healthcare consumer
- Prepare Medicare appeals or challenge claims denials
- Learn about government assistance programs

***Mission Statement:** To provide Medicare beneficiaries and interested persons, professional and quality information and resources through individual counseling, community education, and advocacy services.*

**Office Location: PSA 2 AAA HICAP Services,
1647 Hartnell Ave., Suite 8, Redding, CA 96002**

Phone (530) 223-0999 or call 1-800-434-0222 to find the nearest location



Helping you make sense of Medicare and Health Insurance

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