

2023

# Lassen County Adult Services Resource Guide



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# EMERGENCY SERVICES

## FOR LIFE THREATENING EMERGENCIES CALL 911

### NON-EMERGENCY DISPATCH

#### *POLICE*

Susanville Police Department	(530) 257-2171
California Highway Patrol	(530) 257-2191
Sheriff Department	(530) 257-6121

### NON-EMERGENCY DISPATCH

#### *FIRE DEPARTMENTS*

Big Valley Fire Department	(530) 294-5720
Doyle Fire Department	(530) 827-2681
Janesville Fire Department	(530) 253-3737
Lake Almanor West Fire Department	(530) 259-5112
Little Valley Fire Department	(530) 335-6266
Peninsula Fire Department	(530) 259-2306
Susan River Fire Protection District	(530) 257-7477
Susanville Fire Department	(530) 257-5152
Standish/Litchfield Fire Department	(530) 254-6601
Westwood Fire Department	(530) 256-3589

### AMERICAN RED CROSS

2125 East Onstott Rd, Yuba City, CA 95991

(530) 673-1460

### CALIFORNIA POISON CONTROL

(800) 222-1222

### CRISIS LINE

*Suicide, Depression, Child Physical and Sexual Abuse, Domestic Violence,  
Family Problems, Alcohol and Drug Abuse.*

(530) 251-8108

(888) 530-8688

**LASSEN COUNTY ADULT PROTECTIVE SERVICES**

**(530) 251-8158**

1400 Chestnut St Suite B., Susanville, CA 96130

APS responds to reports of abuse and neglect of elderly (60 and older) and dependent adults not living in a care facility and provides information and assistance for community resources.

**LASSEN FAMILY SERVICES**

**(530) 257-4599**

**(530) 257-5004**

24 Hour Crisis Line

1306 Riverside Dr. Susanville, CA 96130

Domestic Violence assistance program that offers emergency shelter, food, clothing, transportation, help with restraining orders and court advocacy.

**ALCOHOL AND DRUG**

**ALCOHOL AND DRUG ABUSE HOTLINE**

**(800) 252-6465**

**ALCOHOLICS ANONYMOUS HOTLINE**

**(530) 257-2880**

**LASSEN COUNTY BEHAVIORAL HEALTH**

**(530) 251-8108**

1400 Chestnut, Susanville, CA 96130

Out-patient Services: Individual, group, and family counseling, education structured out-patient programs, continuing care program, detox and recovery program referrals, services available to adults and children.

**LASSEN INDIAN HEALTH CENTER**

**(530) 257-2542**

795 Joaquin St Susanville, CA 96130

Individual, group, and family therapy to treat alcohol and drug abuse for American Indians and non-Indian members of Indian households. Comprehensive youth program for prevention of substance abuse.

# HEALTH CARE AND BENEFIT INFORMATION

## HEALTH INSURANCE COUNSELING AND ADVOCACY PROGRAM (HICAP)

1647 Hartnell Ave Suite 8, Redding, CA 96130

(530) 223-0999

(800) 434-0222

## MEDI-CAL

1616 Chestnut St, Susanville, CA 96130 (Business Career Network)

(530) 251-8152

## MEDICARE

2603 Riverside Dr. Susanville, CA 96130

(530) 257-8152

(800) 925-5253

## SOCIAL SECURITY ADMINISTRATION

2603 Riverside Dr. Susanville, CA 96130

(530) 257-2032

(800) 772-1213

## VETERAN'S BENEFITS SERVICE OFFICER

1205 Main St, Susanville, CA 96130

(530) 251-8192

# DEATH AND DYING

## HONEY LAKE HOSPICE

2930 Riverside Dr. Susanville, CA 96130

(530) 257-3137

## MAYER MEMORIAL HOSPICE

43563 State HWY 299 E, Fall River Mills, CA 96028

(530) 336-5511

## SIERRA HOSPICE

150 Brentwood Drive, Chester, CA 96020

(530) 258-3412

## FEHRMAN MORTUARY & CREMATORY

378 Lawrence St Quincy, CA 95971

(530) 283-2800

## WALTON'S COLONIAL MORTUARY

115 S. Lassen St, Susanville, CA 96130

(530) 257-4414

# ELDER & DEPENDENT ADULT ABUSE/NEGLECT

## LASSEN COUNTY ADULT PROTECTIVE SERVICES

**(530) 251-8158**

1400 Chestnut St. Suite C. Susanville, CA 96130

APS responds to reports of abuse and neglect of elderly (65 and older) and dependent adults not living in a care facility and provides information and assistance for community resources.

## LONG-TERM CARE OMBUDSMAN

**(530) 223-6169**

### **24-Hour Crisis Line**

**(800) 231-4024**

The office of the ombudsman responds to reports of abuse and neglect of elderly and dependent adults living in a long-term care facility (assisted living, nursing homes, etc) and provides information and assistance for community resources.

# HEALTH CARE CLINICS

## LASSEN INDIAN HEALTH CARE CENTER

**(530) 251-5156**

795 Joaquin St, Susanville, CA 96130

*Dental Office*

**(530) 257-2542**

*Family Services-Outreach*

**(530) 251-5188**

## NORTHEASTERN RURAL HEALTH CLINICS

**(530) 251-5000**

1850 Spring Ridge Drive, Susanville, CA 96130

## LAKE ALMANOR CLINIC

**(530) 258-4256**

199 Reynolds Road, Chester, CA 96020

## BIG VALLEY MEDICAL CENTER

**(530) 999-9010**

554-850 Medical Center Drive, Bieber, CA 96009

## FALL RIVER VALLEY HEALTH CENTER

**(530) 999-9020**

43563 Highway 299E, Fall River Mills, CA 96028

# HEARING IMPAIRED

## HEAR NOW

Hearing aids

(800) 648-4327

## MIRACLE EAR

Free hearing tests, hearing aid service and repair

(800) 488-9906

# HOSPITALS

## BANNER LASSEN MEDICAL CENTER

1800 Spring Ridge Drive, Susanville, CA 96130

(530) 252-2000

## ENLOE HOSPITAL

1531 Esplanade Chico, CA 95926

(530) 332-7300

(800) 822-8102

## MAYERS MEMORIAL HOSPITAL

43563 Highway 299 E, Fall River Mills, CA 96028

(530) 336-5511

## MERCY MEDICAL CENTER

2175 Rosaline Ave, Redding, CA 96001

(530) 225-6000

## NORTHERN NEVADA MEDICAL CENTER

2375 East Prater Way, Sparks, NV 89434

(775) 331-7000

## SHASTA REGIONAL MEDICAL CENTER

1100 Butte St, Redding, CA 96001

(530) 244-5400

## RENOWN REGIONAL MEDICAL CENTER

1155 Mill St Reno, NV 89502

(775) 982-4100

## SAINT MARY'S REGIONAL MEDICAL CENTER

235 West Sixth St, Reno, NV 89503

(775) 770-3000

## SENECA HEALTHCARE DISTRICT

(530) 258-2151

# NURSING AND REHABILITATION

## LASSEN NURSING AND REHAB CENTER

2005 River St, Susanville, CA 96130

(530) 257-5341

## QUINCY HOME HEALTH

2930 Riverside Dr. Susanville, CA 96130

(530) 257-4100

## QUINCY NURSING AND REHABILITATION CENTER

50 E Central Ave Quincy, CA 95971

(530) 283-2110

# LOW INCOME SENIOR HOUSING

## ESKATON LASSEN MANOR

205 N Mesa Ave, Susanville, CA 96130

(530) 257-0888

## SUSAN RIVER APARTMENTS

1625 Riverside Dr. Susanville, CA 96130

(530) 257-0800

## WESTWOOD SENIOR APARTMENTS

671-315 Finland Dr. Westwood, CA 96137

(530) 256-3754

## WILDWOOD CONGREGATE APARTMENTS

366 Meadowbrook Loop, Chester, CA 96020

(530) 258-3350



# ASSISTED LIVING

## EAGLE LAKE VILLAGE

2001 Paul Bunyan Rd, Susanville, CA 96130

(530) 257-6673

# GOVERNMENT SUBSIDIZED APARTMENTS

## CITRUS MANOR

500 Limoneria St, Susanville, CA 96130

(530) 257-2297

## MEADOWBROOK

555 North Roop St, Susanville, CA 96130

(530) 257-5524

## MILLVIEW

780 Hall St, Susanville, CA 96130

(530) 257-7261

## PARKVIEW

320 Limoneria St, Susanville, CA 96130

(530) 257-4028

## SUSANVILLE GARDEN

1070 Paiute Ln, Susanville, CA 96130

(530) 257-5238

# UTILITY RESOURCES

## CROSSROADS MINISTRIES

2410 Main, Susanville, CA 96130

Limited Assistance may be provided as resources are available.

(530) 251-0701

## EMERGENCY ENERGY ASSISTANCE (EEAP)

Susanville Salvation Army

55 S. Weatherlow St, Susanville, CA 96130

EEAP provides emergency assistance to income eligible customers.

The Salvation Army office is located in the Grocery Outlet shopping center in Susanville.

(530) 257-0314

**ENERGY CONSERVATION ASSISTANCE PROGRAM (ECAP)**

**(530) 257-4174**

65 South Roop St, Susanville, CA 96130

ECAP provides assistance to income eligible customers. There is a 20% to 50% discount (depending on qualifications) on energy used November through April. Program enrollment begins in October. Applications can be picked up at the LMUD office.

**LASSEN ECONOMIC DEVELOPMENT CORPORATION**

**(530) 256-3531**

Home Energy Assistance Program (HEAP) and Weatherization.

**LOW INCOME HOME ENERGY ASSISTANCE PROGRAM ( LIHEAP)**

**(530) 257-6264**

HEAP and LIHEAP help eligible households with home energy bills (wood, propane, fuel, oil, electricity) by making a payment to a utility company on behalf of the household.

**LEGAL ASSISTANCE**

**ACCESS TO JUSTICE CENTER**

**(530) 251-8205**

2610 Riverside Dr., Susanville, CA 96130

The Access to Justice Center is a free service designed for self-represented litigants who need information about specific, legal issues or court procedures.

**CALIFORNIA INDIAN LEGAL SERVICES**

**(530) 257-0888**

*Principal Office*

Bishop/Escondido/Eureka/Sacramento  
609 S. Escondido Blvd, Escondido, CA 92025

*Sacramento Field Office*

**(916) 978-0960**

3814 Auburn Blvd Ste 72  
Sacramento, CA 95821  
[www.calindian.org](http://www.calindian.org)

**LAWHELPCA.ORG**

Free online legal self-help resources and referrals to legal aid and court services, sliding scale legal program and lawyer referral services.

**LEGAL SERVICES OF NORTHERN CALIFORNIA**

**(530) 241-3565**

1370 West St, Redding, CA 96001

**HUD TENANT RIGHTS, LAWS AND PROTECTION**

**(916) 498-5220**

HUD Handles complaints about housing discrimination, bad landlords, in federal housing and many other issues.

<http://portal.hud.gov/hudportal/HUD?src=/states/california/renting/tenantrights>

**DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING**

**(800) 884-1684**

*The Department of Fair Employment and Housing is to protect Californians from employment, housing, public accommodation, discriminations, and hate violence.  
<http://www.dfeh.ca.gov/>*

**NUTRITION/FOOD ASSISTANCE**

**BIG VALLEY FAMILY RESOURCE CENTER**

**(530) 294-5700**

*125 Highway 299 East, Bieber, CA 96009  
Salvation Army Voucher Distribution Site*

**LASSEN COUNTY MODOC FOOD BANK**

**(530) 257-4884**

*Monsignor Moran Hall (corner of North and Weatherlow) Susanville, CA 96130  
**Public Distribution Days:** Second Thursday of each month*

**LASSEN FAMILY SERVICES FOOD PANTRY**

**(530) 257-4599**

*1306 Riverside Dr., Susanville, CA 96130  
**Public Distribution Days:** Call for an appointment*

**LASSEN SENIOR SERVICES**

**(530) 294-5745**

*657-572 Bridge Main, Bieber, CA 96009*

**CROSSROADS MINISTRIES**

**(530) 251-0701**

*2410 Main St, Susanville, CA 96130  
**Public Distribution Days:** Food pantry and Emergency food box, sign up required daily within business hours. Offers breakfast from 7AM—8AM, lunch 12PM—1PM, free to anyone daily.*

**DOYLE SENIOR CENTER**

**(530) 827-2848**

*434-685 Doyle Loop, Doyle, CA 96109*

**LASSEN COUNTY COUNCIL ON AGING**

**(530) 257-4884**

*1700 Sunkist Dr., Susanville, CA 96130  
Senior Citizen's Brown Bag Program/USDA surplus commodities*

**SUSANVILLE SENIOR CENTER**

**(530) 257-2113**

*1700 Sunkist Dr., Susanville, CA 96130  
**Public Distribution Days:** Provides lunch Monday, Tuesday and Friday's for Seniors 60 and older. It is a \$3.50 donation for lunch and you must sign into the program. There is a delivery option for seniors who are homebound.*

**THE SALVATION ARMY**

**(530) 257-0314**

1560 Main St, Susanville, CA 96130

**Public Distribution Days:** Call for appointment

**FORT SAGE ONE STOP**

**(530) 827-3007**

170 D.S. Hall Ave, Herlong, CA 96113

**Public Distribution Days:** The 1st and 3rd Friday of each month.

**HOPE Food Pantry**

**(530) 257-5893**

635 S. Cottage St, Susanville, CA 96130

**Public Distribution days:** Every Friday 3PM-6PM

**RESPITE CARE**

**MOUNTAIN CAREGIVERS RESOURCE CENTER**

**(800) 995-0878**

Chico Office

25 Main St Ste 202, Chico, CA 95929

Support for caregivers of those with brain impairment that occurred after the age of 18

[www.californiaCRC.org](http://www.californiaCRC.org)

**SENIOR CENTER/FAMILY RESOURCE CENTERS**

**BIG VALLEY RESOURCE CENTER**

**(530) 294-5700**

125 Highway 299 East, Bieber, CA 96009

**DOYLE SENIOR CENTER**

**(530) 827-2848**

434-685 Doyle Loop, Doyle, CA 96109

**FORT SAGE FAMILY RESOURCE CENTER**

**(530) 827-3007**

170 DS Hall Ave, Herlong, CA 96113

**SUSANVILLE SENIOR CENTER**

1700 Sunkist Dr., Susanville, CA 96130

**(530) 257-2113**

**WESTWOOD FAMILY RESOURCE CENTER**

300 Fifth St, Westwood, CA 96137

**(530) 256-3706**

**SENIOR CITIZEN CLUBS**

**FIFTY PLUS CLUB**

657-572 Bridge Main, Bieber, CA 96009

**(530) 294-1054**

**SOUTH LASSEN COUNTY SENIOR CLUB**

434-685 Doyle Loop, Doyle, CA 96109

**(530) 827-2848**

**SUSANVILLE SENIOR CITIZENS CLUB**

1700 Sunkist Dr., Susanville, CA 96130

**(530) 257-2113**

**ADVOCACY/SERVICES**

**CALIFORNIA STATE DEPARTMENT OF REHABILITATION**

170 B Russell Ave, Susanville, CA 96130

**(530) 257-6073**

**CROSSROADS MINISTRIES**

2410 Main St, Susanville, CA 96130

**(530) 251-0701**

**FAR NORTHERN REGIONAL CENTER**

*Lake Almanor Office*

401 Peninsula Dr. Suite 2, Lake Almanor, CA 96137

**(530) 895-8633**

*Redding Office*

1900 Churn Creek Rd Suite 319, Redding, CA 96049

*Eligibility requirements include developmental disability which developed before age 18, constituting a substantial handicap.*

**(530) 222-4791**

**GOLDEN UMBRELLA**

*Redding Office*

200 Mercy Oaks Dr, Redding, CA 96003

**(530) 223-6034**

*Burney Office*

37491 Enterprise Way, Burney, CA 96003

Multi-service referrals, assistance, counseling, and care management to prevent or delay nursing facility placement

**(530) 335-4096**

**LASSEN COUNTY IN-HOME SUPPORTIVE SERVICES**

1400 Chestnut St. Suite C, Susanville, CA 96130

Helps aged and/or disabled adults to remain in their homes or to return home from out-of-home care facilities. Services include domestics and related services and non-medical personal care.

**(530) 251-8158**

**LASSEN COUNTY PUBLIC GUARDIAN**

336 Alexander Dr., Susanville, CA 96130

Conservatorship and Representative Payee services

**(530) 251-8337**

**LASSEN ECONOMIC DEVELOPMENT CORPORATION**

PO Box 850, Westwood, CA 96130

Energy assistance program

**(530) 256-3531**

**MENTAL HEALTH PATIENT'S RIGHTS ADVOCATE**

336 Alexander Ave., Susanville, CA 96130

**(530) 251-8322**

**PLANNING AND SERVICE AREA II AREA ON AGING**

208 WEST CENTER STREET, YREKA, CA 96097

**(530) 842-1687**

**WELLSPACE HEALTH**

*24-Hour Suicide Crisis Line For Veterans*

**(800) 273-TALK (8255)**

**(800) 273-TALK(8255) and Press 1**

**THE FRIENDSHIP LINE**

Call if you are or know of someone who is 60+ and have feelings of being lonely, isolated, depressed or even at risk of suicide.

**(800) 971-0016**

# SUPPORT GROUPS

## LASSEN AURORA NETWORK

(530) 257-3864

*Network of individual interested in developing their own balance.*

## CAREGIVERS RESOURCE CENTER

(800) 995-0878

## PLUMAS CAREGIVERS SUPPORT GROUP

(530) 283-0891

# TRANSPORATION

## DIAL-A-RIDE

(530) 252-7433

## LASSEN RURAL BUS

(530) 252-7433

## LASSEN SENIOR SERVICES

(530) 257-5277

*Transportation to Reno, NV for medical appointments*

## MT. LASSEN CAB AND SHUTTLE SERVICE

(530) 257-5277

## SAGE STAGE

(530) 233-3883

*Trips to Reno and Redding, Senior and Disabled discounts available*

## VETERAN'S SERVICES

(530) 251-8193