

**PSA 2 Area Agency on Aging
Collaborative Meeting
Monday, June 20, 2022
10:30 AM**

MINUTES

1. Call to order and Flag Salute

Meeting called to order at 10:30 AM.

2. Roll Call (Establishment of a quorum / Introductions & Welcome)

Gary Bridges	Executive Board	Present
Kay White	Executive Board	Present
Jeff Hemphill	Executive Board	Present
Ned Coe	Executive Board	Present
Roberta Hohman	Executive Board	Absent
Elizabeth Cavasso	Executive Board	Alternate
Patrick Jones	Executive Board	Present
Ann Morningstar	Executive Board	Present
Les Baugh	Executive Board	Alternate
Ed Valenzuela	Executive Board	Present
Marie Ingram	Executive Board	Present
Nancy Ogren	Executive Board	Alternate
Liam Gogan	Executive Board	Alternate
Jill Cox	Executive Board	Present
David Albiez	Executive Board	Alternate
Teri Gabriel	PSA2	Present
Rebecca Terwilliger	ADCO Lassen	Present
	ADCO Lassen	Vacant
	ADCO Lassen	Vacant
Tina Kennemore	ADCO Lassen	Present
	ADCO Modoc	Vacant
Clinton Davis	ADCO Modoc	Absent
Debbie Mason	ADCO Modoc	Present
	ADCO Modoc	Vacant
Frances Cole-Boyd	ADCO Shasta	Present
Maggie McNamara	ADCO Shasta	Present
Nancy Quirus	ADCO Shasta	Present
Staci Wadley	ADCO Shasta	Present
Heather Solus	ADCO Siskiyou	Present
	ADCO Siskiyou	Vacant
John Dell'Amico	ADCO Siskiyou	Absent
Lydia Gil	ADCO Siskiyou	Present
Michael Cottone	ADCO Trinity	Present
	ADCO Trinity	Vacant
	ADCO Trinity	Vacant
	ADCO Trinity	Vacant

Quorum Established.

Guests:

Kristina Devan - MSSP-DHCL
Pam Smith - PSA2 HICAP
Jerry Kirouac - PSA2 Ombudsman
Cheryl Rushton - PSA2
Andrea - PSA2

3. Approval of Agenda (Changes, additions and/or deletions)

M/ Kay White
S/ Ed Valenzuela
Approved.

4. Approval of Consent Agenda

M/ Ed Valenzuela
S/ Patrick Jones
Approved.

5. Approval of Advisory Council Virtual Meeting Minutes (May 27, 2022)

M/ Maggie McNamara
S/ Frances Cole-Boyd
Approved.

6. Advisory Council Election of Officers

Maggie McNamara and Debbie Mason served as the Nominating Committee for the Advisory Council officer election for Chairman, Vice-Chairman, and Secretary. Nancy Quirus was nominated for Chairman, Frances Cole-Boyd was nominated for Vice-Chairman, and Mike Cottone was nominated for Secretary.

According to the Advisory Council bylaws, officers serve for two-year terms, and shall serve no more than two consecutive terms. Mike Cottone has served as Secretary for two consecutive two-year terms. However, since there are no other nominations for Secretary, this nomination will be allowed. All nominees have accepted their nominations.

M/ Tina Kennemore
S/ Staci Wadley
Approved.

7. Open Session (Opportunity to hear comments from the community)

No comments.

8. Executive Board's Report

Supervisor Ed Valenzuela reported that he had the opportunity to visit the meal program in Mt. Shasta twice in the past month or two to see how they operate

their program that allows people to pick up their meals to go. Teri Gabriel will provide an update later in the agenda. There is a local bakery that donates their day-old bread and seniors first crack at that. This shows how the community supports seniors.

9. Advisory Council Report

- Advisory Council Membership Status

Nancy Qirus reports that the Advisory Council still has vacancies in Lassen (2), Modoc (2), Siskiyou (1), and Trinity (3).

Teri Gabriel reports that the PSA2 Advisory Council and Executive Board meeting calendars for 2022-2023 are in the packet.

Jill Cox reports that there is a new Advisory Council member for Trinity County who is in the process of onboarding.

10. Executive Director's Report - Executive Director, Teri Gabriel

a) Update on Program Services & Related Funding due to COVID-19 Pandemic

Discussions continue with senior nutrition programs regarding reopening plans. We have three centers that are open for on-site dining - Happy Camp in Siskiyou County, TEACH in Modoc County, and Roderick in Trinity County. We continue to have conversations and prepare for reopening. Reopening plans need to be reviewed by their Registered Dietitian, PSA2's Registered Dietitian, and their local Public Health official. As long as the disaster declaration is in place, centers can continue to provide drive-up meals. Some participants prefer to continue with drive-up meals even after the emergency is lifted.

Programs that are open to the public can be visited for program and fiscal monitoring. We will be visiting Happy Camp in Siskiyou County, TEACH in Modoc County, and Roderick in Trinity County before the end of the month for on-site monitoring.

We are continuing discussions with providers to receive ARPA funding to expand services and cover increased costs. Funding can be used to expand services, add a new route, purchase equipment, etc. related to the pandemic.

b) Update on Direct Senior Nutrition Programs

We have signed the agreement with Dignity Health to provide services in Trinity County. The Program Coordinator has recruited additional volunteers who have been background checked and are now going through food safety training. We are working on providing a list of prior participants so that the Program Coordinator can reach out to them. We are reviewing the agreement with Church of the Nazarene. This will be a trial period to September 2022. Once we have the agreement signed and volunteers trained, we can discuss start dates with Dignity Health.

Dine Around Town in Lassen County - Lassen HHS Director has been in contact with local restaurants to answer questions about menus and meal recommendations. Our Registered Dietitian has reviewed the menus to identify meals close to the dietary guidelines and which only needed an additional side dish to meet guidelines. We sent a sample of monthly meals for them to consider using. We have a meeting with the HHS Director later this week to hammer out the details.

c) Update on Master Plan for Aging Initiatives

The packet includes a letter that we sent to the Governor calling for additional funding for services for vulnerable adults, including restoring funding to community-based support programs that were reduced in 2009. This is a collaborative effort through the Area Agencies on Aging. The letter includes a request to maintain levels of funding that expended services during the pandemic, and Title IIIB funding for housing navigation and assistance, transportation, legal and other services, as well as funding a statewide pilot program to recruit volunteers and increased funding for Alzheimer's and Dementia. Teri reports that she participates in a Master Plan for Aging Advisory Committee that is focused on a plan for Shasta, Butte and Glenn Counties. Teri will send information for those interested in attending these meetings on the fourth Wednesday of the month from 11:30-1:00.

Teri met with Susan DeMarois, who will participate in the July 18th Executive Board meeting to address the Master Plan for Aging, and she will take questions in advance. Questions can be sent to Teri by Friday, July 8th.

d) Other Agency Activity

We are currently preparing for FY22-23 provider contracts, and expect to release contracts by the end of the week. We have added language related to independent audits being required, including for those receiving less than \$750k in grant funding.

11. Acknowledge Proclamation for June 2022 as Elder Abuse Awareness Month

Teri Gabriel introduced the Elder Abuse Awareness Month Proclamation (included in meeting packet). This proclamation was sent to board clerks in each of the five counties, and will be adopted by PSA2.

Jill Cox read the Elder Abuse Awareness Month Proclamation.

M/ Patrick Jones

S/ Ned Coe

To adopt the Elder Abuse Awareness Month Proclamation.

Approved.

12. Elder Abuse Report from PSA 2 Programs and Other Services

Jerry Kirouac, Ombudsman Program Manager, reported on how elder abuse awareness and prevention impacts the work of the Ombudsman program. Ombudsman had 226 reports of abuse reported by residents. Seventy-one of those reported were verified. Fifty-six of 147 cases were verified in Shasta County, Seven of 32 cases were verified in Siskiyou County, five of 25 cases were verified in Lassen County, 3 of 12 cases were verified in Modoc County, and zero of 10 cases were verified in Trinity County. Reports that are received are first vetted with the resident (or victim). Cases that are verified are those where the allegation has been verified by the resident. The majority of the cases are related to conflict resolution, either between the resident and facility, resident and resident, or resident and family. There often solutions we can come up with that improve the situation. Many reports center on care and nutrition. Even calls that we get that do not involve someone in an adult residential facility, can lead to them getting help.

Pam Smith, HICAP Program Manager, reported on how elder abuse relates to the Health Insurance Counseling Advocacy Program (HICAP). HICAP partners with Senior Medicare Patrol (SMP), who are the 'cops' for Medicare. They provide HICAP with a annual stipend to help assist with educating seniors about Medicare fraud, waste, and abuse. Medicare is complicated and there can be errors. Abuse involves billing Medicare for services that are not covered or not correctly coded, where the providers has knowingly and intentionally misrepresented the facts to obtain payment. Fraud assumes criminal intent, with intentional deception or misrepresentation that the individual knows to be false or does not believe to be true, made knowing that the deception could result in some unauthorized benefit to himself, herself, or some other person. There are a lot of issues around marketing Durable Medical Equipment (DME) or other free items in order to get their Medicare information and fraudulently bill Medicare.

13. Advisory Council FY 2021/2022 Year End Activity Report

Advisory Council members presented the Year-End Report of the PSA2 Advisory Council for Fiscal Year 2021-2022 (included in meeting packet), and provided examples of the activities that Advisory Council members are carrying out toward the Area Plan Goals and Objectives.

14. Advisory Council Member Appreciation - Supvr. Jill Cox, Executive Board Chairman

Teri Gabriel reported that certificates of appreciation were provided to Advisory Council members, with a unique message for Advisory Council members on each certificate.

Jill Cox, on behalf of the Executive Board, thanks the Advisory Council members for their work in each of the aspects of care for seniors.

15. New Business

- Next Executive Board Virtual Meeting - Monday, July 18, 2022

- Next Advisory Council Virtual Meeting - Friday, July 29, 2022

16. Old Business

17. Correspondence

Incoming - None

Outgoing - Letter to Gov. Gavin Newsom

18. Adjournment

12:20 PM