

2024

# Lassen County Adult Services Resource Guide



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# EMERGENCY SERVICES

## FOR LIFE THREATENING EMERGENCIES CALL 911

### NON-EMERGENCY DISPATCH

#### *POLICE*

Susanville Police Department	(530) 257-2171
California Highway Patrol	(530) 257-2191
Sheriff Department	(530) 257-6121

### NON-EMERGENCY DISPATCH

#### *FIRE DEPARTMENTS*

Big Valley Fire Department	(530) 294-5720
Doyle Fire Department	(530) 827-2681
Janesville Fire Department	(530) 253-3737
Lake Almanor West Fire Department	(530) 259-5112
Little Valley Fire Department	(530) 335-6266
Peninsula Fire Department	(530) 259-2306
Susan River Fire Protection District	(530) 257-7477
Susanville Fire Department	(530) 257-5152
Standish/Litchfield Fire Department	(530) 254-6601
Westwood Fire Department	(530) 256-3589

### AMERICAN RED CROSS

2125 East Onstott Rd, Yuba City, CA 95991

(530) 673-1460

1398 Ridgewood Dr., Chico, CA 95973

(530) 891-0885

### CALIFORNIA POISON CONTROL

(800) 222-1222

**CRISIS LINE**

*Suicide, Depression, Child Physical and Sexual Abuse, Domestic Violence, Family Problems, Alcohol and Drug Abuse.*

**(530) 251-8108**  
**(888) 530-8688**

**LASSEN COUNTY ADULT PROTECTIVE SERVICES**

*1400 Chestnut St Suite B., Susanville, CA 96130*

*APS responds to reports of abuse and neglect of elderly (60 and older) and dependent adults not living in a care facility and provides information and assistance for community resources.*

**(530) 251-8158**

**LASSEN FAMILY SERVICES**

*24 Hour Crisis Line*

*1306 Riverside Dr. Susanville, CA 96130*

*Domestic Violence assistance program that offers emergency shelter, food, clothing, transportation, help with restraining orders and court advocacy.*

**(530) 257-4599**  
**(530) 257-5004**

**ALCOHOL AND DRUG**

**ALCOHOL AND DRUG ABUSE HOTLINE**

**(800) 252-6465**

**ALCOHOLICS ANONYMOUS HOTLINE**

**(530) 257-2880**

**LASSEN COUNTY BEHAVIORAL HEALTH**

*555 Hospital Ln., Susanville, CA 96130*

*Out-patient Services: Individual, group, and family counseling, education structured out-patient programs, continuing care program, detox and recovery program referrals, services available to adults and children.*

**(530) 251-8108**

**LASSEN INDIAN HEALTH CENTER**

*795 Joaquin St., Susanville, CA 96130*

*Individual, group, and family therapy to treat alcohol and drug abuse for American Indians and non-Indian members of Indian households. Comprehensive youth program for prevention of substance abuse.*

**(530) 257-2542**

# HEALTH CARE AND BENEFIT INFORMATION

## HEALTH INSURANCE COUNSELING AND ADVOCACY PROGRAM (HICAP)

208 West Center St., Yreka, CA 96097

(530) 223-0999

(800) 434-0222

## MEDI-CAL

1616 Chestnut St, Susanville, CA 96130 (Business Career Network)

(530) 251-8152

## MEDICARE

2603 Riverside Dr. Susanville, CA 96130

(800) 925-5253

## SOCIAL SECURITY ADMINISTRATION

2603 Riverside Dr. Susanville, CA 96130

(530) 257-2032

(800) 772-1213

## VETERAN'S BENEFITS SERVICE OFFICER

1205 Main St, Susanville, CA 96130

(530) 251-8192

# DEATH AND DYING

## HONEY LAKE HOSPICE

2930 Riverside Dr. Susanville, CA 96130

(530) 257-3137

## MAYER MEMORIAL HOSPICE

43563 State HWY 299 E, Fall River Mills, CA 96028

(530) 336-5511

## SIERRA HOSPICE

150 Brentwood Drive, Chester, CA 96020

(530) 258-3412

## FINK FUNERAL HOME

115 S. Lassen St, Susanville, CA 96130

(530) 257-4414

# ELDER & DEPENDENT ADULT ABUSE/NEGLECT

## LASSEN COUNTY ADULT PROTECTIVE SERVICES

**(530) 251-8158**

1400 Chestnut St. Suite B. Susanville, CA 96130

APS responds to reports of abuse and neglect of elderly (60 and older) and dependent adults not living in a care facility and provides information and assistance for community resources.

## LONG-TERM CARE OMBUDSMAN

**(530) 229-1435**

### **24-Hour Crisis Line**

**(800) 231-4024**

The office of the ombudsman responds to reports of abuse and neglect of elderly and dependent adults living in a long-term care facility (assisted living, nursing homes, etc) and provides information and assistance for community resources.

# HEALTH CARE CLINICS

## LASSEN INDIAN HEALTH CARE CENTER

**(530) 251-5156**

795 Joaquin St, Susanville, CA 96130

*Dental Office*

**(530) 257-2542**

*Family Services-Outreach*

**(530) 251-5188**

## NORTHEASTERN RURAL HEALTH CLINICS

**(530) 251-5000**

1850 Spring Ridge Drive, Susanville, CA 96130

## LAKE ALMANOR CLINIC

**(833) 227-3743**

199 Reynolds Road, Chester, CA 96020

## BIG VALLEY MEDICAL CENTER

**(530) 999-9010**

554-850 Medical Center Drive, Bieber, CA 96009

## FALL RIVER VALLEY HEALTH CENTER

**(530) 999-9020**

43563 Highway 299 E, Fall River Mills, CA 96028

# HEARING IMPAIRED

## HEAR NOW

Hearing aids

(800) 242-0260

## MIRACLE EAR

Free hearing tests, hearing aid service and repair

(844) 219-8108

# HOSPITALS

## BANNER LASSEN MEDICAL CENTER

1800 Spring Ridge Drive, Susanville, CA 96130

(530) 252-2000

## ENLOE HOSPITAL

1531 Esplanade, Chico, CA 95926

(530) 332-7300

(800) 822-8102

## MAYERS MEMORIAL HOSPITAL

43563 Highway 299 E, Fall River Mills, CA 96028

(530) 336-5511

## MERCY MEDICAL CENTER

2175 Rosaline Ave, Redding, CA 96001

(530) 225-6000

## NORTHERN NEVADA MEDICAL CENTER

2375 East Prater Way, Sparks, NV 89434

(775) 331-7000

## SHASTA REGIONAL MEDICAL CENTER

1100 Butte St, Redding, CA 96001

(530) 244-5400

## RENOWN REGIONAL MEDICAL CENTER

1155 Mill St Reno, NV 89502

(775) 982-4100

## SAINT MARY'S REGIONAL MEDICAL CENTER

235 West Sixth St, Reno, NV 89503

(775) 770-3000

## SENECA HEALTHCARE DISTRICT

(833) 227-3743

# NURSING AND REHABILITATION

## LASSEN NURSING AND REHAB CENTER

2005 River St, Susanville, CA 96130

(530) 257-5341

## QUINCY HOME HEALTH

(530) 283-9787

# LOW INCOME SENIOR HOUSING

## ESKATON LASSEN MANOR

205 N Mesa Ave, Susanville, CA 96130

(530) 257-0888

## SUSAN RIVER APARTMENTS

1625 Riverside Dr. Susanville, CA 96130

(530) 257-0800

## WESTWOOD SENIOR APARTMENTS

671-315 Finland Dr. Westwood, CA 96137

(530) 256-3754

## WILDWOOD CONGREGATE APARTMENTS

366 Meadowbrook Loop, Chester, CA 96020

(530) 258-3350

# ASSISTED LIVING

## EAGLE LAKE VILLAGE

2001 Paul Bunyan Rd, Susanville, CA 96130

(530) 257-6673



# GOVERNMENT SUBSIDIZED APARTMENTS

## CITRUS MANOR

500 Limoneria St, Susanville, CA 96130

(530) 257-2297

## MEADOWBROOK

555 North Roop St, Susanville, CA 96130

(530) 257-5524

## MILLVIEW

780 Hall St, Susanville, CA 96130

(530) 257-7261

## PARKVIEW

320 Limoneria St, Susanville, CA 96130

(530) 257-4028

## SUSANVILLE GARDEN

1070 Paiute Ln, Susanville, CA 96130

(530) 257-5238

# UTILITY RESOURCES

## CROSSROADS MINISTRIES

2410 Main, Susanville, CA 96130

Limited Assistance may be provided as resources are available.

(530) 251-0701

## EMERGENCY ENERGY ASSISTANCE (EEAP)

Susanville Salvation Army

55 S. Weatherlow St, Susanville, CA 96130

EEAP provides emergency assistance to income eligible customers.

The Salvation Army office is located in the Grocery Outlet shopping center in Susanville.

(530) 257-0314

## ENERGY CONSERVATION ASSISTANCE PROGRAM (ECAP)

65 South Roop St, Susanville, CA 96130

ECAP provides assistance to income eligible customers. There is a 20% to 50% discount (depending on qualifications) on energy used November through April.

Program enrollment begins in October. Applications can be picked up at the LMUD office.

(530) 257-4174

## LASSEN ECONOMIC DEVELOPMENT CORPORATION

Home Energy Assistance Program (HEAP) and Weatherization.

(530) 256-3531

### **LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)**

**(530) 256-3531**

*HEAP and LIHEAP help eligible households with home energy bills (wood, propane, fuel, oil, electricity) by making a payment to a utility company on behalf of the household.*

## **LEGAL ASSISTANCE**

### **ACCESS TO JUSTICE CENTER**

**(530) 251-3935**

*2610 Riverside Dr., Susanville, CA 96130*

*The Access to Justice Center is a free service designed for self-represented litigants who need information about specific, legal issues or court procedures.*

### **CALIFORNIA INDIAN LEGAL SERVICES**

**(916) 978-0960**

*Sacramento Field Office*

*117 J St. Suite 201, Sacramento, CA 95814*

*[www.calindian.org](http://www.calindian.org)*

### **LAWHELPCA.ORG**

*Free online legal self-help resources and referrals to legal aid and court services, sliding scale legal program and lawyer referral services.*

### **LEGAL SERVICES OF NORTHERN CALIFORNIA**

**(530) 241-3565**

*1370 West St, Redding, CA 96001*

### **HUD TENANT RIGHTS, LAWS AND PROTECTION**

**(415) 489-6400**

*HUD Handles complaints about housing discrimination, bad landlords, in federal housing and many other issues.*

*<http://portal.hud.gov/hudportal/HUD?src=/states/california/renting/tenantrights>*

### **DEPARTMENT OF FAIR EMPLOYMENT AND HOUSING**

**(800) 884-1684**

*The Department of Fair Employment and Housing is to protect Californians from employment, housing, public accommodation, discriminations, and hate violence.*

*<http://www.dfeh.ca.gov/>*

## **NUTRITION/FOOD ASSISTANCE**

### **BIG VALLEY FAMILY RESOURCE CENTER**

**(530) 294-5700**

*125 Highway 299 East, Bieber, CA 96009*

*Salvation Army Voucher Distribution Site*

**DINE AROUND TOWN SENIOR NUTRITION PROGRAM**

**(530) 842-1687**

<https://www.psa2.org/nutrition-access>

**HOPE FOOD PANTRY**

**(530) 249-5839**

635 South Cottage St., Susanville, CA 96130

**Public Distribution Days:** Fridays from 3pm – 6pm

**LASSEN FAMILY SERVICES FOOD PANTRY**

**(530) 257-4599**

1306 Riverside Dr., Susanville, CA 96130

**Public Distribution Days:** Call for an appointment

**LASSEN SENIOR SERVICES**

**(530) 294-5745**

657-572 Bridge Main, Bieber, CA 96009

**CROSSROADS MINISTRIES**

**(530) 251-0701**

2410 Main St, Susanville, CA 96130

**Public Distribution Days:** Food pantry and Emergency food box, sign up required

daily within business hours. Offers breakfast from 7AM—8AM, lunch 12PM—1PM, free to anyone daily.

**DOYLE SENIOR CENTER**

**(530) 827-2848**

434-685 Doyle Loop, Doyle, CA 96109

**WESTWOOD FAMILY RESOURCE CENTER**

**(530) 588-8282**

125 Birch St., Westwood, CA 96137

**SENIOR CITIZEN CLUBS**

**FIFTY PLUS CLUB**

**(530) 294-5745**

470 Bridge St., Bieber, CA 96009

**ADVOCACY/SERVICES**

**CALIFORNIA STATE DEPARTMENT OF REHABILITATION**

**(530) 257-6073**

170 Russell Ave Suite B, Susanville, CA 96130

**CROSSROADS MINISTRIES**

**(530) 251-0701**

2410 Main St, Susanville, CA 96130

**FAR NORTHERN REGIONAL CENTER**

*Lake Almanor Office*

401 Peninsula Dr. Suite 2, Lake Almanor, CA 96137

**(530) 895-8633**

*Redding Office*

1900 Churn Creek Rd Suite 114, Redding, CA 96002

*Eligibility requirements include developmental disability which developed before age 18, constituting a substantial handicap.*

**(530) 222-4791**

**FORT SAGE FAMILY RESOURCE CENTER**

*Emergency Food Box 9am – 4pm*

11223 Sierra St., Herlong, CA

**(530) 485-5224**

**GOLDEN UMBRELLA**

*Redding Office*

200 Mercy Oaks Dr, Redding, CA 96003

**(530) 223-6034**

*Burney Office*

37095 State Hwy 299 East Suite C, Burney, CA 96013

*Multi-service referrals, assistance, counseling, and care management to prevent or delay nursing facility placement*

**(530) 335-4096**

**LASSEN COUNTY IN-HOME SUPPORTIVE SERVICES**

1400 Chestnut St. Suite B, Susanville, CA 96130

*Helps aged and/or disabled adults to remain in their homes or to return home from out-of-home care facilities. Services include domestics and related services and non-medical personal care.*

**(530) 251-8158**

**LASSEN COUNTY PUBLIC GUARDIAN**

1345 Paul Bunyan Rd. Suite B, Susanville, CA 96130

*Conservatorship and Representative Payee services*

**(530) 251-8337**

**LASSEN ECONOMIC DEVELOPMENT CORPORATION**

PO Box 850, Westwood, CA 96137

*Energy assistance program*

**(530) 256-3531**

**PLANNING AND SERVICE AREA II AREA ON AGING**

208 WEST CENTER STREET, YREKA, CA 96097

**(530) 842-1687**

**WELLSPACE HEALTH**

*24-Hour Suicide Crisis Line For Veterans*

**988**  
**988 and Press 1**

**THE FRIENDSHIP LINE**

*Call if you are or know of someone who is 60+ and have feelings of being lonely, isolated, depressed or even at risk of suicide.*

**(888) 670-1360**

**SUPPORT GROUPS**

**LASSEN AURORA NETWORK**

*Network of individual interested in developing their own balance.*

**(530) 257-3864**

**CAREGIVERS RESOURCE CENTER**

**(800) 822-0109**

**TRANSPORATION**

**DIAL-A-RIDE**

**(530) 252-7433**

**LASSEN RURAL BUS**

**(530) 252-7433**

**SAGE STAGE**

*Trips to Reno and Redding, Senior and Disabled discounts available*

**(530) 233-6410**

**VETERAN'S SERVICES**

**(530) 251-8192**